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Thank you for choosing Charleston Gastroenterology Specialists and Endoscopy Center for your gastroenterology needs.

We are sending this important reminder and the attached questionnaire to all our patients with a Blue Cross Blue Shield or Blue Choice insurance plan. Each year BCBS requires the attached questionnaire be completed and on file for insurance claims to be processed and paid.

Sometimes two insurance plans work together to pay claims for the same person. This process is called coordination of benefits.

Insurance companies coordinate benefits to:

- Avoid duplicate payments by making sure the two plans do not pay more than the total amount of the claim.
- Determine which plan is primary and which plan is secondary—the plan that pays first and the plan that pays any remaining balance after your share of the costs are deducted.
- Help reduce the cost of insurance premiums.

Your upcoming office visit and/or procedure may not be covered unless BCBS has an updated questionnaire completed and on file with your insurance plan.

Please remember to bring your insurance cards and the attached completed questionnaire with you on the day of your visit.

We appreciate your cooperation. Feel free to contact our Patient Accounting Department at (843) 793-5182 with any questions or concerns.

Sincerely,

Patient Accounting Department
Charleston Gastroenterology Specialists
Charleston Endoscopy Center
Lowcountry Endoscopy Center
Summerville Endoscopy Center