

CIVIL RIGHTS NOTICE

Charleston GI Specialists complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Charleston GI Specialists does not exclude people or treat them differently because of race color, national origin, age, disability, or sex.

Charleston GI Specialists provides free aids and services to people with disabilities to communicate effectively with us, such as

- Qualified sign language interpreters
- Written information, can be requested and made available, in other formats (large print, audio, accessible electronic format and other formats)
- Provides free language services to people whose primary language is not English
- Qualified interpreters
- Information written in other languages

If you need any of these services contact the Civil Rights Coordinator, Stephanie Andrews.

GRIEVANCE PROCEDURE

If you believe Charleston GI Specialists has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age disability, or sex, you may file a grievance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Stephanie Andrews, the Civil Rights Coordinator is available to help you.

Sherry Searson, Civil Rights Coordinator
1962 Charlie Hall Blvd
Phone: 843-793-5188
Fax: 843-266-5125
sherry.searson@charlestongi.com

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW, Room 509F
HHH Building
Washington, DC 20201
Phone: 1-800-868-1019
TDD: 1-800-537-7697

Complaint forms are available at: <https://www.hhs.gov/ocr/office/file/index.html>

It is the policy of Charleston GI Specialists not to discriminate on the basis of race, color, national origin, sex, age or disability. Charleston GI Specialists has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by Section 1557 of the Affordable Care Act (42 U.S.C. 18116) and its implementing regulations at 45 CFR part 92, issued by the U.S. Department of Health and Human Services. Section 1557 prohibits discrimination on the basis of race, color, national origin, sex, age or disability in certain health programs and activities.

Any person who believes someone has been subjected to discrimination on the basis of race, color, national origin, sex, age or disability may file a grievance under this procedure. It is against the law for the Practice to

retaliate against anyone who opposes discrimination, files a grievance, or participates in the investigation of a grievance.

Grievances must be submitted to the Civil Rights Coordinator within 60 days of the date the person filing the grievance becomes aware of the alleged discriminatory action.

A complaint must be in writing, containing the name and address of the person filing it. The complaint must state the problem or action alleged to be discriminatory and the remedy or relief sought.

ACCOMMODATIONS IN THE GRIEVANCE PROCESS

Charleston GI Specialists will make appropriate arrangements to ensure that individuals with disabilities and individuals with limited English proficiency are provided auxiliary aids and services or language assistance services, respectively, if needed to participate in this grievance process. Such arrangements may include, but are not limited to, providing qualified interpreters, providing taped cassettes of material for individuals with low vision, or assuring a barrier-free location for the proceedings. The Civil Rights Coordinator will be responsible for such arrangements.

NON-DISCRIMINATION STATEMENT and FOREIGN LANGUAGE ACCESS

Español (Spanish)

Charleston Gastroenterology Specialists cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-843-722-8000.

繁體中文 (Chinese)

Charleston Gastroenterology Specialists 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-843-722-8000

Tiếng Việt (Vietnamese)

Charleston Gastroenterology Specialists tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-843-722-8000

한국어 (Korean)

Charleston Gastroenterology Specialists 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-843-722-8000 번으로 전화해 주십시오.

Français (French)

Charleston Gastroenterology Specialists respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-843-722-8000.

Tagalog (Tagalog – Filipino)

Sumusunod ang Charleston Gastroenterology Specialists sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandidiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-843-722-8000.

Русский (Russian)

Charleston Gastroenterology Specialists соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-843-722-8000

Deutsch (German)

Charleston Gastroenterology Specialistser füllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.

NON-DISCRIMINATION STATEMENT and FOREIGN LANGUAGE ACCESS

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.
Rufnummer: 1-843-722-8000

ગુજરાતી (Gujarati)

Charleston Gastroenterology Specialists લાગુ પડતા સમવાયી નાગરિક અધિકાર કાયદા સાથે સુસંગત છે અને જાતિ, રંગ, રાષ્ટ્રીય મૂળ, ઉંમર, અશક્તતા અથવા લિંગના આધારે ભેદભાવ રાખવામાં આવતો નથી.

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-843-722-8000.

العربية (Arabic)

يلتزم Charleston Gastroenterology Specialists بقوانين الحقوق المدنية الفدرالية المعمول بها ولا يميز على أساس العرق أو اللون أو الأصل الوطني أو السن أو الإعاقة أو الجنس.

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-843-722-8000.

Português (Portuguese)

Charleston Gastroenterology Specialists cumpre as leis de direitos civis federais aplicáveis e não exerce discriminação com base na raça, cor, nacionalidade, idade, deficiência ou sexo.

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-843-722-8000.

日本語 (Japanese)

Charleston Gastroenterology Specialists は適用される連邦公民権法を遵守し、人種、肌の色、出身国、年齢、障害または性別に基づく差別をいたしません。

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-843-722-8000。

Українська (Ukrainian)

Charleston Gastroenterology Specialists дотримується чинних федеральних законів про цивільні права і не допускає дискримінації за ознакою раси, кольору шкіри, національного походження, віку, інвалідності чи статі.

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-843-722-8000.

हदी (Hindi)

Charleston Gastroenterology Specialists होने योग्य नागरिक अधिकार क़ानून पालन करता है और रंग, राष्ट्रीय, आयु, विकलांगता, या लिंग के आधार पर नहीं करता है।

दें: य आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-843-722-8000

ខ្មែរ (Cambodian)

Charleston Gastroenterology Specialists អនុវត្តតាមច្បាប់សិទ្ធិពលរដ្ឋនៃសហព័ន្ធដែលសមរម្យនិងមិនមានការរើសអើសលើមូលដ្ឋាននៃពូជសាសន៍ ពណ៌សម្បុរ សញ្ជាតិដើម អាយុ ពិការភាព ឬភេទ។

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាដោយមិនគិតល្អិត គឺអាចមានសំរាប់ប្រើអ្នក។
ចូរ ទូរស័ព្ទ 1-843-722-8000