

CIVIL RIGHTS NOTICE

Charleston Endoscopy Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Charleston Endoscopy Center does not exclude people or treat them differently because of race color, national origin, age, disability, or sex.

Charleston Endoscopy Center provides free aids and services to people with disabilities to communicate effectively with us, such as

- Qualified sign language interpreters
- Written information, can be requested and made available, in other formats (large print, audio, accessible electronic format and other formats)
- Provides free language services to people whose primary language is not English
- Qualified interpreters
- Information written in other languages

If you need any of these services contact the Civil Rights Coordinator, Stephanie Andrews.

GRIEVANCE PROCEDURE

If you believe Charleston Endoscopy Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age disability, or sex, you may file a grievance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Stephanie Andrews, the Civil Rights Coordinator is available to help you.

Betsy Anderson, Civil Rights Coordinator
1962 Charlie Hall Blvd
Phone: 843-722-8000
Fax: 843-266-5121
betsy.anderson@charlestongi.com

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW, Room 509F
HHH Building
Washington, DC 20201
Phone: 1-800-868-1019
TDD: 1-800-537-7697

Complaint forms are available at: <https://www.hhs.gov/ocr/office/file/index.html>

It is the policy of Charleston Endoscopy Center not to discriminate on the basis of race, color, national origin, sex, age or disability. Charleston Endoscopy Center has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by Section 1557 of the Affordable Care Act (42 U.S.C. 18116) and its implementing regulations at 45 CFR part 92, issued by the U.S. Department of Health and Human Services. Section 1557 prohibits discrimination on the basis of race, color, national origin, sex, age or disability in certain health programs and activities.

Any person who believes someone has been subjected to discrimination on the basis of race, color, national origin, sex, age or disability may file a grievance under this procedure. It is against the law for the Practice to

retaliate against anyone who opposes discrimination, files a grievance, or participates in the investigation of a grievance.

Grievances must be submitted to the Civil Rights Coordinator within 60 days of the date the person filing the grievance becomes aware of the alleged discriminatory action.

A complaint must be in writing, containing the name and address of the person filing it. The complaint must state the problem or action alleged to be discriminatory and the remedy or relief sought.

ACCOMMODATIONS IN THE GRIEVANCE PROCESS

Charleston Endoscopy Center will make appropriate arrangements to ensure that individuals with disabilities and individuals with limited English proficiency are provided auxiliary aids and services or language assistance services, respectively, if needed to participate in this grievance process. Such arrangements may include, but are not limited to, providing qualified interpreters, providing taped cassettes of material for individuals with low vision, or assuring a barrier-free location for the proceedings. The Civil Rights Coordinator will be responsible for such arrangements.

NON-DISCRIMINATION STATEMENT and FOREIGN LANGUAGE ACCESS

Español (Spanish)

Charleston Endoscopy Center cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-843-722-8000.

繁體中文 (Chinese)

Charleston Endoscopy Center 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或性別而歧視任何人。

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-843-722-8000

Tiếng Việt (Vietnamese)

Charleston Endoscopy Center tuân thủ luật dân quyền hiện hành của Liên bang và không phân biệt đối xử dựa trên chủng tộc, màu da, nguồn gốc quốc gia, độ tuổi, khuyết tật, hoặc giới tính.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-843-722-8000

한국어 (Korean)

Charleston Endoscopy Center 은(는) 관련 연방 공민권법을 준수하며 인종, 피부색, 출신 국가, 연령, 장애 또는 성별을 이유로 차별하지 않습니다.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-843-722-8000 번으로 전화해 주십시오.

Français (French)

Charleston Endoscopy Center respecte les lois fédérales en vigueur relatives aux droits civiques et ne pratique aucune discrimination basée sur la race, la couleur de peau, l'origine nationale, l'âge, le sexe ou un handicap.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-843-722-8000.

Tagalog (Tagalog – Filipino)

Sumusunod ang Charleston Endoscopy Center sa mga naaangkop na Pederal na batas sa karapatang sibil at hindi nandiskrimina batay sa lahi, kulay, bansang pinagmulan, edad, kapansanan o kasarian.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-843-722-8000.

Русский (Russian)

Charleston Endoscopy Center соблюдает применимое федеральное законодательство в области гражданских прав и не допускает дискриминации по признакам расы, цвета кожи, национальной принадлежности, возраста, инвалидности или пола.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-843-722-8000

Deutsch (German)

Charleston Endoscopy Center erfüllt geltenden bundesstaatliche Menschenrechtsgesetze und lehnt jegliche Diskriminierung aufgrund von Rasse, Hautfarbe, Herkunft, Alter, Behinderung oder Geschlecht ab.

